

MSP Kart Plex Associate



INCUMBENT: Vacant
REPORTS TO: Kart Track Supervisor
LOCATION: Bowling Green, KY
STATUS: Part-time, Hourly, Seasonal
DATE: April 1, 2020

DESCRIPTION

The Kart Plex Associate will provide an overall safe and joyous go karting experience by welcoming participants, explaining safety procedures, and monitoring activities. This position performs all duties pertaining to the Kart Plex including cleaning, customer service, safety, and kart maintenance.

ESSENTIAL DUTIES AND RESPONSIBILITIES

- Provide information about the facility and explain all rules and regulations regarding the Kart Track experience.
- Explain the meaning and importance of the waiver to ensure all participants understand and have signed a copy before continuing with any event.
- Monitor all Kart Plex activities to ensure adherence to rules and safety procedures.
- Arrange the removal of any unruly participants.
- Regularly clean and organize equipment after use.
- Aid participants who are entering and exiting the Kart Track.
- Inspect the Kart Plex and go karts daily for safety issues by completing the inspection check sheet before allowing participants access to the track.
- Perform any minor repairs and inform maintenance of issues that need special attention.
- Ensure all go karts are ready for daily use.
- Provide participants with needed safety devices and instruction on how to fasten safety devices.
- Maintain knowledge of the overall Motorsports Park events in order to describe available attractions and entice customers to participate in other entertainment.

EDUCATION/EXPERIENCE

- High School Diploma or equivalent preferred.

QUALIFICATIONS

- Ability to work independently and in a fast-paced environment.
- High level of commitment to team and company values.
- Strong attention to detail to ensure safety and security procedures and measures are followed.
- Be a well-organized individual who is a team player.
- Possess an understanding of the operations of the NCM Motorsports Park.
- Ability to multi-task and function in a team environment.
- Have a valid state driver's license required.

- Possess strong interpersonal and communication skills to effectively communicate with individuals from diverse backgrounds.
- Able to complete assigned tasks in a timely and effective manner.
- Available to work weekends and holidays.
- Be an energetic and positive individual who is motivated to provide an excellent experience.

ESSENTIAL PHYSICAL REQUIREMENTS

- Must be able to work in differing weather conditions.
- Ability to lift and carry up to 25 lbs.
- Must be able to operate go karts.
- Ability to stand, bend, kneel and/or squat for extended periods of time.
- Must have sufficient mobility to move around the Motorsports Park.